

## **Information Regarding Home Health Services**

Your physician has indicated that you may benefit from receiving home health services. These services may include skilled nursing or therapy services, as well as personal assistance and homemaker services, all provided to you in the comfort of your own home. We are providing the following information to assist you in identifying the various resources available for you to receive such services.

We understand that it can be overwhelming to select a home health agency from a multitude of unknown providers. Therefore, before you make a selection, we want to make you aware that **Crown Pointe Care Center (CPCC)** has a relationship with certain home health "preferred providers." Note that these preferred providers are not affiliated with **CPCC**. **CPCC** does not oversee their services, and is not responsible in any way for the care that they provide. However, we have designated these home health agencies as our "preferred providers" based upon their satisfaction of our credentialing standards, achievement of certain quality metrics, and promise to adhere to our compliance program.

<u>IMPORTANT</u>: You have a choice of provider, and you are of free to choose any home health agency that you wish. You are under no obligation to select one of our preferred providers, and you should feel no pressure to do so. You will not be retaliated against in any manner should you select an alternate provider. For your convenience, we have attached a list of other home health agencies that provide services in the area.

If you have any questions regarding home health services or selection of an agency, please contact **Mercedez Crum in Social Services** at 614-459-7293.

If you believe that you have been pressured to select a home health agency that you did not wish to choose, please contact our Integrity Officer, Grace Rawlins at 419-566-9723.



## **Our Preferred Provider Home Health Agencies:**

#### **OhioHealth Home Care**

404 E. Wilson Bridge Rd., Worthington, OH 43085 Phone: 614-566-0888

### **Gem City Home Care**

565 Metro Place South, Suite 160, Dublin, OH 43017 614-588-0228

### **Capital Health Home Care**

6479 Reflections Dr., Ste. 100, Dublin, OH 43017 Phone: 614-923-7000

# Other Home Health Agencies Servicing our Area:

#### **Interim Healthcare of Columbus**

784 Morrison Rd., Columbus, OH 43230 Phone: 614-880-2950

#### **Mount Carmel Home Care**

501 W. Shrock Rd., Ste. 350, Westerville, OH 43081

Phone: 614-234-0100